

From: Ammie Nelson
To: Microsoft ATR
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Subject: Microsoft Settlement

To Whom It May Concern:

I have used the internet for a decade. When AOL first came out I joined not realizing I was not on the world wide web, but stuck in the AOL space where information outside was not made available. (Or at least not that a newbie could understand.) It's that way today!! Ask anyone if they prefer AOL (limited access) to any other company like MSN or Juno or Yahoo and "hands down" the experienced user says NO!! You are trapped inside AOL! Business's advertising in aol must use a different address for access outside AOL. Does that mean all other companies have a monopoly because AOL chooses to remain separate from the rest? AOL is alone and is not compatible with all other companies so they are screaming for a court system to make a judgment on "free" enterprise and innovation that excels the AOL application!! The software made by Microsoft is duplicatable and sets an example of interacting programming that makes the public users life easier. So let AOL get off the pot and developed their own!! WE (john doe public) can chose between them!! The courts really should see the big picture and tell AOL to stop bothering them and wasting my hard earned tax paid dollars!! I will not use AOL EVER AGAIN!! I will use any other application but not theirs!! I have only had bad experiences with that company and the public service policy holds the key to the companies future. Just step back and look at what AOL has done to improve it's position in the technology is uses to exist! Nada! Zilch! Zip!! "I wish I could cry "monopoly" every time my life isn't as successfull as any corporation! Just because they have all the brains and money I don't have doesn't mean they should develop above me." Get my point??? MSN has done nothing but excel in this country and it has allowed every home to own a computer!! Free Enterprise!! Free Innovative, Interactive Software technology! Doesn't AOL have this too??? Let them develop something bigger and better and see how much they complain. MSN has never stopped them or any other company from doing just that!

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